

The results are in.

Here's what over 200 assistive tech users told us.

218

total respondents across Australia and New Zealand.

91%

living with a disability, impairment, or chronic condition.

55%

of people surveyed were under 55 years old.



Nearly half of people with a disability in our survey reported having two or more conditions.

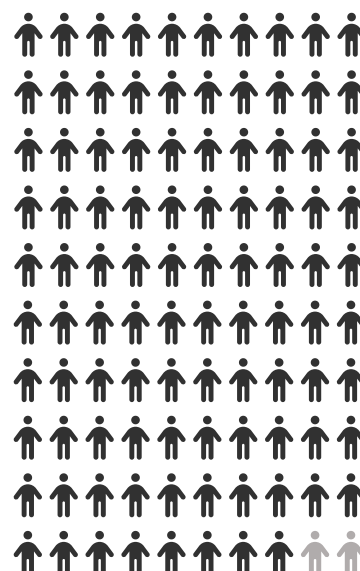
Most popular operating system was Windows for desktop and iOS for mobile.



Nearly 8 in 10 respondents use a desktop for complex tasks.



of respondents use both a desktop and a mobile phone or tablet online.



98 in 100

screen reader users who answered our survey are confronted with **accessibility barriers**.

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More than half of desktop assistive technology users have over 10 years experience.

VoiceOver (Apple mobile)

 **88%**

Screen reader (Windows/Linux desktop)

 **87%**

VoiceOver (Apple desktop)

 **80%**

Screen reader users surveyed report significantly high satisfaction with their assistive technology.

The most reported accessibility blockers are **predictable, and preventable**.

 Poorly coded web pages.

 Pop-ups, overlays, and modals.

 Cognitive load.

 Missing or poor labels.

 Visual-only content.

Over half surveyed use AI tools or features to help with online tasks.

73%
AI writing or image creation tools

52%
AI voice assistants

37%
Browser based accessibility AI

26%
Captioning or transcription tools

14%
Assistive tech AI